

# Managed Hosting

Obtain professional operations services to support your computing environment



...expertise, lower cost, less effort...

*From basic administrative services through fully managed operations, SecureData 365's experienced technicians can save you time and money by managing your IT environment and equipment – allowing you to focus on your core business.*

## Features

- Daily operational support.
- Backup and recovery services.
- Software maintenance and upgrades – including firmware and fixes.
- Monitoring, reporting, and tuning of computing environment.
- Problem management.

## Benefits

- Reduced need for staffing, training, equipment.
- Eliminates operational and administrative expense.
- Leverage advanced services without initial setup costs.
- Focus on business-critical projects and initiatives.

## SecureData 365 Advantages

- Professional staff and reliance on ITIL V3.0 processes.
- Advanced data center toolset and technologies.
- Flexible array of available services.
- 24x7x365 NOC staffing.





SecureData 365's managed operational services provide a significantly higher-level of service compared to a standard co-location outsourcing engagement. Our managed hosting solution frees you, and your company, from the burden of running your own 24x7 computer management and operations, and transitions these activities to our trained, experienced, and professional staff.



With round-the-clock coverage from our network operations center, our staff allows your IT organization to dedicate its time and attention to more valuable business activities, such as customer-focused initiatives, implementation of new systems, and other long-term strategic projects. All of our services include necessary change control, ticketing, problem management, and reporting.

Select from SecureData 365's wide-array of managed hosting services:



- Operational services and problem management
- Storage, backup, and recovery
- Disaster recovery planning
- Software patches and firmware upgrades
- Performance, configuration, and capacity planning
- Monitoring and reporting
- Remote hands

